



Privacy policy testo Saveris 2

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Table of contents

Table of contents	1
Information about the platform	2
Responsible.....	2
Contact details of the data protection officer.....	2
Personal data processed.....	2
Processing activities, purposes and legal bases.....	3
Geotargeting.....	4
Telemetry/Analytics/Tracking	4
Cookies	4
Storage period.....	5
Processor.....	5
Rechte der betroffenen Person	6
Your right to information (Art. 15 GDPR).....	6
Your right to rectification (Art. 16 GDPR)	7
Your right to erasure ("right to be forgotten" - Art. 17 GDPR).....	7
Your right to restrict processing (Art. 18 GDPR)	7
Your right to data portability (Art. 20 GDPR).....	8
Your right to object to certain data processing (Art. 21 GDPR)	8
Your right to complain to a supervisory authority.....	8



Information about the platform

Name: testo Saveris 2

URL: <https://www.saveris.net/>

The "testo Saveris 2" platform is used for measurement data management. Data loggers transfer their measurement data (e.g. temperature and humidity) to the cloud. You can then access it via the above URL, create reports or be alerted if, for example, the measured temperature is above a threshold value. The processing is automated as a cloud service.

Controller

Testo Saveris GmbH
Celsiusstraße 2
79822 Titisee-Neustadt
Germany

+49 7653 845 3004

info@testo.de

www.testo.com/de/saveris

Contact details of the data protection officer

The data protection officer of the controller is:

DataCo GmbH
Dachauer Straße 65
80335 München
Germany

+49 89 7400 45840

www.dataguard.de

Personal data processed

The following is an overview of all categories of personal data that may be processed when using testo Saveris 2. These are not processed in every case, but only depending on the processing activity used (see next section).

- **Electronic communication data:** IP address, URL, details of the terminal device used, operating system and browser, date and time of access, referrer
- **Login data:** Email address, password, access token
- **Unique identifiers:** Database IDs or UUIDs to assign records to clients
- **Contact data:** Name, email address, telephone number
- **Regional data:** Country, language, time zone, IP-based geolocation



- **Address data:** street, postcode, city, country
- **Payment data:** Account number, tax number

Processing activities, purposes and legal bases

The processing activities carried out by Testo serve to provide testo Saveris 2 and are listed below:

Processing activity	Purpose	Legal basis	Personal data
Accessing the website and transferring the content	Providing the functionality of testo Saveris 2	Fulfilment of contract (Art. 6(1) point (b) GDPR)	Electronic communication data, regional data (used only for forwarding to the nearest testo Saveris 2 region: Europe/Africa, Asia/Pacific, Americas).
Registration, authentication and user management (register, log in, forgot password, ...)	Assignment of customer data to customer accounts Protection of customer data from unauthorised access	Fulfilment of contract (Art. 6(1) point (b) GDPR)	Registration data, contact data, regional data
Managing and sending reports	Automatically generate reports for configurable measurement periods for logging purposes and optionally send them by email.	Contract fulfilment (Art. 6(1) point (b) GDPR)	Contact data
Managing and sending alarms	Automatic triggering of alarms when configurable thresholds are exceeded or undershot for logging purposes and to enable countermeasures to be taken, and optional sending of these by email or SMS.	Contract fulfilment (Art. 6(1) point (b) GDPR)	Contact data

Licence management	Booking and using additional functions	Fulfilment of contract (Art. 6(1) point (b) GDPR)	Contact data, payment data, address data
Customer support	Support for customer requests and technical problems	Contract fulfilment (Art. 6(1) point (b) GDPR)	Access to the customer data necessary to process the support request
Logging of user and system events	Fixing software errors, performance analysis, analysis of resource consumption (e.g. number of SMS sent), customer support	Contract fulfilment (Art. 6(1) point (b) GDPR)	Electronic communication data, unique identifiers, contact data
Backups	Ensuring the security and stability of the systems, preventing/limiting data loss	Contract fulfilment (Art. 6(1) point (b) GDPR)	All of the above

Geotargeting

The approximate location of users is only used to redirect to the appropriate region: Europe/Africa, Asia/Pacific, Americas.

Telemetry/Analytics/Tracking

There is no monitoring and evaluation of user interactions on the website.

Cookies

Cookies are set when you visit our website. Cookies are files that are stored in the internet browser or by the internet browser on the user's computer system. This storage of information on the user's terminal device may be done using unique identifiers (UID), which allows us to identify or associate them with a natural person. Some functions of our website do not work without the use of cookies.

Data is stored and transmitted in the cookies for the following purposes:

- Enabling individual user sessions,
- Authentication of users,
- Controlling the system load,
- Ensure system stability, and
- Saving whether the cookie banner has been closed.



The cookies are generally deleted after the session ends (e.g. logging out or closing the browser) or after the expiry of a specified duration.

Storage period

The personal data of the data subject shall be deleted or blocked as soon as the purpose of the storage no longer applies. Storage may also take place if this has been provided for by the European or national legislator in Union regulations, laws or other provisions to which the person responsible is subject. Data will also be blocked or deleted if a storage period prescribed by the aforementioned standards expires, unless there is a need to continue storing the data for the conclusion or performance of a contract.

Basically, the deletion can be done in two ways:

- The client account can be deleted via a support request. This means that all data linked to the client can no longer be retrieved (measurement data, registered data loggers, alarms, reports, other users, etc.).
- The data of further user accounts (created by the client and other users), as well as alarm and report recipients, are automatically deleted when the corresponding data is removed via the website.

Backups are deleted automatically after 7 days. Entries in logs are automatically deleted after 30 days.

In the case of additional functions booked for a fee, billing and payment data will be retained in accordance with the statutory provisions.

Processors and transfers to third countries

We use the following service providers to carry out data processing on our behalf.

Service provider	Purpose of the data transmission	Location of data processing
Amazon Web Services EMEA SARL 38 Avenue John F. Kennedy L-1855 Luxembourg	Hosting of services and databases, Sending emails	For customers from <ul style="list-style-type: none">• Europe, Africa: EU• Asia/Pacific: Singapore• Americas: USA
Microsoft Ireland Operations Limited One Microsoft Place South County Business Park Leopardstown, Dublin 18 Ireland	Hosting of the services, handling of support requests	EU
Auth0, Inc. 10800 NE 8th St, Suite 700 Bellevue, WA 98004 United States	Identity management, user authentication	EU



Chargebee, Inc. 340 S Lemon Ave #1537 Walnut, CA 91789 United States	Licence management, subscription service	EU
CM.com N.V. Konijnenberg 24 4825 BD Breda Niederlande	Sending SMS	EU
Datadog, Inc. 620 8th Ave., 45th Floor New York, NY 10018 United States	Logging, Performance Management, Error Tracking	EU
Atlassian Pty. Ltd. Level 6, 341 George St. Sydney NSW 2000 Australia	Handling support requests	EU

In principle, all personal data collected directly from you is processed within the EU. Testo only processes data in third countries in cases where this either has no personal reference or by applying further protective measures that make it impossible for the data importer to establish a personal reference without the aid of further data (e.g. through anonymisation or pseudonymisation). In case there is no adequacy decision, Testo concludes contracts with all service providers with a third country connection on the basis of the so-called standard contractual clauses to ensure an appropriate level of data protection. You can request copies of these contracts at privacy@testo.de.

Rights of the data subject

If your personal data is processed, you are a data subject within the meaning of the GDPR and - depending on the reason and type of processing of your personal data - you have the following rights vis-à-vis Testo:

Your right to information (Art. 15 GDPR)

You have the right to request confirmation from us as to whether personal data concerning you are being processed. If this is the case, you have the right to be informed about this data and to receive the following information:

- Processing purposes
- Categories of personal data
- Recipients or categories of recipients
- Intended storage period or the criteria for determining this period.
- The existence of the rights of rectification, erasure or restriction or opposition
- Right of appeal to the competent supervisory authority
- If applicable, origin of the data (if collected from a third party)



- If applicable, existence of automated decision-making including profiling with meaningful information about the logic involved, the scope and the effects to be expected.
- If applicable, transfer of personal data to a third country or international organisation.

Your right to rectification (Art. 16 GDPR)

If your personal data is incorrect or incomplete, you have the right to request that the personal data be corrected or completed without delay.

Your right to erasure ("right to be forgotten" - Art. 17 GDPR)

If one of the following reasons applies, you have the right to request the immediate deletion of your personal data:

- Your data is no longer necessary for the processing purposes for which it was originally collected.
- You withdraw your consent and there is no other legal basis for the processing.
- You object to the processing and there are no overriding legitimate grounds for the processing or you object pursuant to Art. 21 (2) GDPR.
- Your personal data are processed unlawfully.
- Erasure is necessary for compliance with a legal obligation under Union law or the law of the member state to which we are subject.
- The personal data has been collected in relation to information society services offered in accordance with Article 8(1).

Please note that the above reasons do not apply insofar as the processing is necessary:

- To exercise the right to freedom of expression and information.
- To comply with a legal obligation or to perform a task in the public interest to which we are subject.
- For reasons of public interest in the field of public health. For archival, scientific or historical research purposes in the public interest or for statistical purposes.
- For the assertion, exercise or defence of legal claims.

Your right to restrict processing (Art. 18 GDPR)

If one of the following conditions is met, you have the right to request a restriction of the processing of your personal data:

- You dispute the accuracy of your personal data for a period of time that allows us to verify the accuracy of the personal data.
- In the event of unlawful processing, you refuse to erase the personal data and instead request the restriction of the use of the personal data.
- We no longer need your personal data for the purposes of processing, but you need your personal data to assert, exercise or defend your legal claims; or



- after you have objected to the processing, for the duration of the examination as to whether our legitimate reasons outweigh your reasons.

Your right to data portability (Art. 20 GDPR)

You have the right to receive your personal data in a structured, common and machine-readable format or to request that it be transferred to another controller.

Your right to object to certain data processing (Art. 21 GDPR)

You have the right to object at any time, on grounds relating to your particular situation, to the processing of personal data relating to you which is carried out on the basis of Art. 6 para. 1 s. 1 lit. e or f GDPR at any time. This also applies to profiling based on these provisions.

If your personal data are processed for the purpose of direct marketing, you have the right to object at any time to the processing of personal data concerning you for the purpose of such marketing; this also applies to profiling insofar as it is related to such direct marketing.

Your right to complain to a supervisory authority (Art. 77 GDPR)

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority if you consider that the processing of personal data concerning you infringes the GDPR.

The supervisory authority to which the complaint has been lodged shall inform the complainant of the status and outcome of the complaint, including the possibility of a judicial remedy under Article 78 GDPR.

You can assert this right with the data protection supervisory authority responsible for us or a supervisory authority in the member state of your place of residence, your place of work or the place of the alleged infringement.

The supervisory authority responsible for Testo is:

The State Commissioner for Data Protection and Freedom of Information of Baden-Württemberg
PO Box 10 29 32
70025 Stuttgart
Germany